Ho Chi Minh City, 01 October 2018

**ANNOUNCEMENT ON MOBILE PHONE NUMBER TRUNCATION PLAN**

Dear Valued Customers,

HSBC Bank (Vietnam) Ltd. presents its compliments to you.

Pursuant to Decision No. 798/QD-BTTTT of the Ministry of Information and Communications dated 25 May 2018 on mobile phone prefix change plan (“Decision 798”), the 11-digit mobile phone numbers including “0” are truncated into 10-digit numbers including “0” with details as below:

|  |  |  |  |
| --- | --- | --- | --- |
| No | Service provider | 0 + old prefix + 7 digits | 0 + new prefix + 7 digits |
| 1 | MobiFone | 120, 121, 122, 126, 128 | 70, 79, 77, 76, 78 |
| 2 | VinaPhone | 123, 124, 125, 127, 129 | 83, 84, 85, 81, 82 |
| 3 | Viettel | 162, 163, 164, 165, 166, 167, 168, 169 | 32, 33, 34, 35, 36, 37, 38, 39 |
| 4 | Vietnamobile | 186, 188 | 56, 58 |
| 5 | Gmobile | 199 | 59 |

The truncation starts from 00:00 on 15 September 2018. Both 11-digit and 10-digit numbers can be contactable from this point of time until 23:59, on 14 November 2018. After 23:59 on 14 November 2018, you can only dial the 10-digit mobile phone numbers that have been truncated.

By this letter, we would like to seek the support from those customers registering 11-digit mobile phone numbers to update the 10-digit mobile phone numbers with the Bank as from the date of this letter.

You can update the 10-digit mobile phone to our Bank by submitting to your HSBC Relationship Manager the Form “Mobile Number Update Form” (as attached to this letter) which is signed by authorized signature(s) and sealed by the company chop.



Your support to update the truncated mobile phone numbers is to ensure the uninterrupted communication between you and the Bank, using mobile phone or SMS text after the truncation point of time.

Notwithstanding the above, by 14 November 2018, if the Bank has not received from you a valid “Mobile Number Update Form” or any written objection regarding the change of your mobile number or your contact persons’ mobile from 11-digit mobile phone numbers to 10-digit mobile phone numbers pursuant to Decision 798, it shall be deemed that you have accepted such change of mobile phone numbers and the Bank will automatically update the new mobile numbers with 10-digit into our system to ensure that your transactions will not be interrupted.

If you have any queries or need any further information, please do not hesitate to contact your Relationship Manager.

Yours faithfully,

**HSBC Bank (Vietnam) Ltd.**