

TERMS AND CONDITIONS

“Stay connected with HSBC's Digital Solution”

(This Terms and Conditions takes effect from 09 SEP 2020)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that Customer has read, understood and accepted this Terms and Conditions. This Terms and Conditions are the details of and to be read in conjunction with the Promotion program information which has been communicated to Customer by your Relationship Manager and Support staffs via email subject “Stay Connected with HSBC's Digital Solutions” from 17 Apr 2020

1. “Stay connected with HSBC's Digital Solution” (the “**Promotion**”) is applied to **Global Trade and Receivables Finance (“GTRF”)** transactions submitted through **HSBCnet** and take effect from **20 Apr 2020 to 31 Dec 2020** (the “**Promotion Period**”)
2. This Promotion is applicable for customers who satisfy any and all the following conditions: (“**Eligible Customer**”)

Existing HSBC Bank (Vietnam) Limited (“HSBC Vietnam”) customers who:

- Have signed up for the 1st time for HSBCnet ITS for GTRF transactions; **or** already signed up for HSBCnet ITS but has not submitted transaction via the channel; and
- Have Import LC/ Standby LC/ Bank guarantee/ Trade Loan transactions via HSBCnet ITS during the Promotion Period; and
- Have fee collected from Import LC/ Standby LC/ Bank guarantee/ Trade Loan transactions via HSBCnet ITS during the Promotion Period sufficiently covers the rebate

3. This Promotion shall not apply for:

This Promotion shall apply only to existing customers of HSBC Vietnam and not apply to New To Bankclients

4. Details of the Promotion:

- i. **VND equivalence of USD50 rebate for cumulative three (3) import LC/Standby LC or guarantee transaction transacted via HSCBnet during the promotion period, thereafter every three (3) such**

E2.119438

Phát hành bởi Ngân hàng TNHH một thành viên HSBC (Việt Nam)

Floor 1,2,3,6 Metropolitan Building, 235 Dong Khoi, District 1, HCMC

- transaction will earn another VND equivalence of USD50 rebate and capped at max VND equivalence of USD100 per customer.
- ii. VND equivalence of USD10 rebate for cumulative three (3) loan transaction transacted via HSBCnet during the promotion period, thereafter every three (3) such transaction will earn another VND equivalence of USD10 rebate and capped at max VND equivalence of USD50 per customer. If the fees collected from a customer for loan transactions submitted via HSBCnet during the Promotion Period is not sufficient to cover the rebate, rebate can be done by the fees collected from all loan transactions of such customer during 2020.
 - iii. Notwithstanding statements under points 4(i) and 4(ii) above, the total rebate under the Promotion is capped at VND equivalence of USD100 per customer.
 - iv. Such rebate will be converted to VND at exchange rate of VND23000 / USD and credited to customer account by 31 Jan 2021
 - v. The total rebate amount of the whole Promotion is capped at VND100 millions
 - vi. HSBC Vietnam can end the Promotion earlier than planned schedule if the total amount of the Promotion has been fully allocated
5. Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn)
 6. In case of any queries, complaints, customers are suggested to contact HSBC by following one of the following manners for further support:
 - i. Your Relationship Manager
 - ii. Your GTRF Client Service Manager
 - iii. Our e-channel dedicated Client Service – Hoan Duc Le @ +84 -28-35206131
 7. In case of any dispute arising out of or in connection with this Promotion, HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
 8. This Terms and Conditions shall be applied simultaneously with our Standard Trade Term (STT) at <https://www.business.hsbc.com.vn/en-gb/vn/generic/download-centre>
 9. This Terms and Conditions is subject to changes at any time as HSBC may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on HSBC's website prior to application.
 10. This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.

E2.119438

Phát hành bởi Ngân hàng TNHH một thành viên HSBC (Việt Nam)

Floor 1,2,3,6 Metropolitan Building, 235 Dong Khoi, District 1, HCMC